



Terms and Conditions

1. **Acceptance of Terms**

- 1.1. By accessing, enrolling in, or using the services provided by [Your Academy Name] ("the Academy"), you agree to comply with and be bound by these Terms and Conditions.

2. **Enrolment and Registration**

- 2.1. To enrol in a course offered by the Academy, you must create a user account and provide accurate and complete information.
- 2.2. You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.

3. **Course Enrolment**

- 3.1. Enrolment in a course is subject to payment of the applicable fees and meeting any specified prerequisites.
- 3.2. The Academy reserves the right to refuse enrolment to any student for any reason, including but not limited to violation of these terms or misconduct.

4. **Course Content**

- 4.1. Course content, including materials, lectures, assignments, and assessments, is the intellectual property of the Academy and/or its instructors and is protected by copyright laws.
- 4.2. You agree not to reproduce, distribute, or share course content without explicit permission from the Academy.

5. **Payment and Refunds**

- 5.1. Course fees must be paid in full before accessing course materials. Payment details, including pricing and accepted payment methods, are outlined during the enrolment process.
- 5.2. Our refund and return policy govern the conditions under which refunds are issued. Please review the refund policy for details.

6. **Course Access**

- 6.1. Course access is provided electronically through our online learning platform and is subject to the terms specified during enrolment.
- 6.2. The Academy reserves the right to modify, suspend, or terminate course access, either temporarily or permanently, at its discretion.

7. **Student Conduct**

- 7.1. You agree to conduct yourself in a respectful and professional manner while using the Academy's services and interacting with instructors and fellow students.
- 7.2. Prohibited conduct includes harassment, discrimination, plagiarism, cheating, and any actions that violate our code of conduct.

8. Privacy and Data Collection

We collect and use your personal information as outlined in our Privacy Policy. By using our services, you consent to the collection and use of your data as described therein.

9. Communications

The Academy may send important communications, updates, and announcements to you via email or through the platform's messaging system.

10. Changes to Terms

The Academy reserves the right to modify these Terms and Conditions at any time. Any changes will be posted on our website, and it is your responsibility to review and comply with the updated terms.

11. Termination

The Academy may terminate your access to services for violation of these terms or for any other reason deemed appropriate.

12. Dispute Resolution

Any disputes arising from or related to these terms will be governed by South African laws and subject to the jurisdiction of South African courts.

13. Contact Us

For questions, concerns, or assistance related to these terms and conditions, please contact our support team at info@pinpointgroup.co.za